MANUFACTURER & LOGISTICS PARTNER

INDUSTRY VETERANS

GLOBAL COMPANY WITH LOCAL PRESENCE

WESCO BROADCAST & AV

INNOVATIVE & SUSTAINABLE BUSINESS SOLUTIONS

Evolution of Liberty AV Solutions

Liberty has evolved into a full-service business partner offering innovative, value-added and managed service offerings, as well as access to a large offering of distributed brands.

Long-Standing Commitment

Our commitment to ensure we are providing our installer and integrator partners with the equipment and resources they need to perform and expand their businesses continues to be our driving force.

Liberty's Vision

Revolutionize the AV professionals experience through innovation and sustainable business solutions.

CX DETECT

CX SUPPORT+

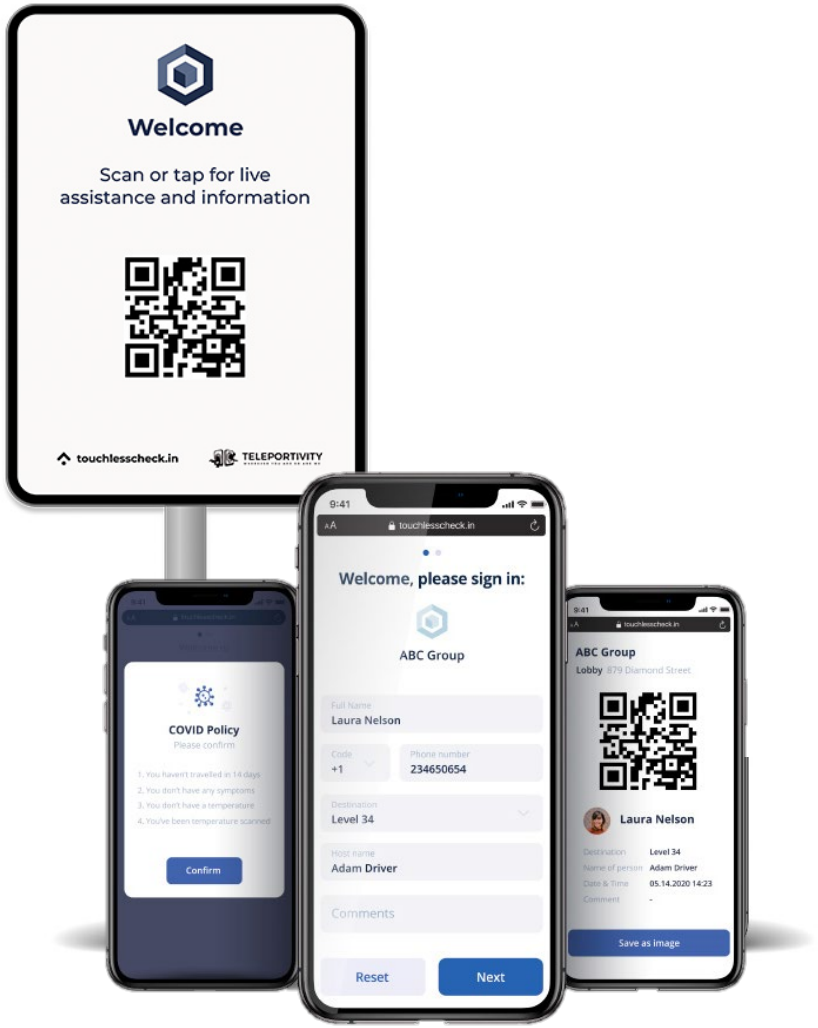
TELEPORTIVITY

WHEREVER YOU ARE SO ARE WE

touchlesscheck.in
by TELEPORTIVITY
No App Required. Visitor Management. Visitor Access Records.
WELCOME TO OUR BUILDING
SCAN OR TAP FOR LIVE ASSISTANCE AND INFORMATION
NFC
TELEPORTIVITY
COMPANY
YOUR LOGO HERE
8:07
Camera
AA
touchlesscheck.in
Teleportivity
100 Wall St, New York,
HQ USA
John Smith
Destination
Level 34
Host name
Adam Adams
Date and Time
08/07/2020 20:07
Comment
I'm here
Save as image

touchlesscheck.in

by TELEPORTIVITY



Smart Integrations for High Traffic Areas

Eliminate touch points and maintain social distancing with visitor management. Completely touch less visitor management…*that's touchlesscheck.in*:

- **No app required** - Visitors scans intelligent QR code, fills out applicable forms (e.g. registrations disclosures or COVID-19 policies), and takes a photo with personal device.
- **Visitor SMS message notification -** includes Digital ID Badge.

Arrival Notifications and Admin Dashboard

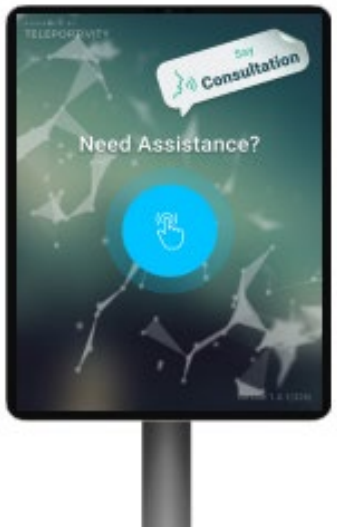
- **Host Notifications** - SMS notifications of visitor arrival and visibility of ID for verification.
- **Admin platform for visitor management** - All activity is registered in the visitor management / contact platform. Host can view visitor information and create new entrance ID's.
- **Admin control panel -** Add new staff, manage destinations, generate registration QR Code and Web Link with the click of a button.

touchlesscheck.in

by TELEPORTIVITY

FACE DETECTION

voice recognition



Integrate with Welcome Space™

Pair touchlesscheck.in with Welcome Space™ video support for a full, face-to-face interactive experience.

Support staff can be across a room, campus, or across the globe and provide quality, seamless, customer support. Perfect in times of light staffing, spreading staff over greater distances, or in times of social distancing.

Welcome Space™ can ‘go mobile’ with the scan of the visitor’s personal device, enabling remote support to guide the visitor to their destination.

Ready, Working, & Waiting

Liberty AV's new CXDetect and CXSupport+ managed services offering goes beyond the break / fix methodology by ensuring your investments are *proactively working.*

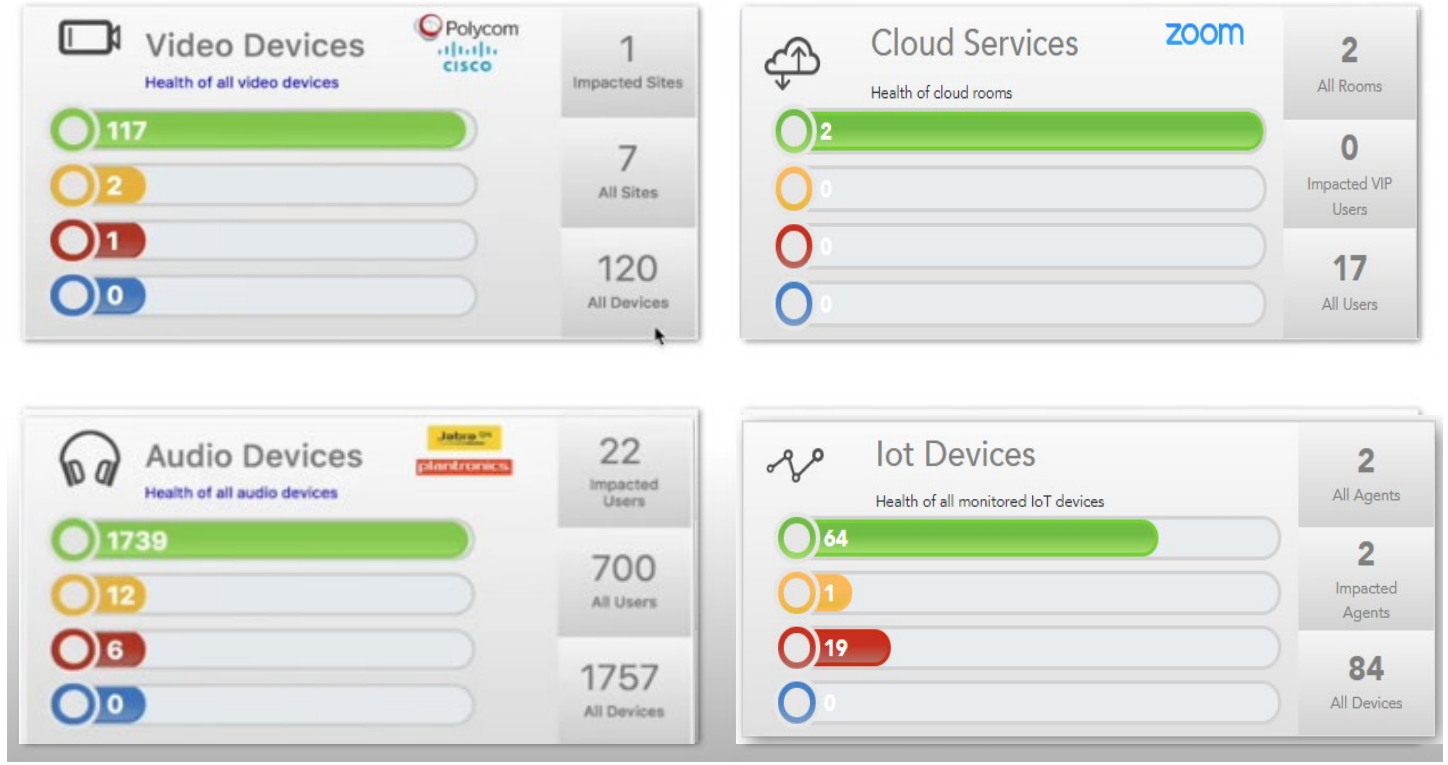
Before walking into the room, before the presentation begins, the class starts, or the entertainment begins... *the space is waiting.*

CXDETECT UC Room and Device Experience Management

Peace of Mind with Intelligent Design

Real-time Data to Resolve Critical UC&C Service Interruptions

CXDetect is a cloud based management platform that simplifies AV/IT UCC monitoring complexity by efficiently managing many UC devices and brands over multiple project sites in a single user interface.



CXDETECT

UC Room and Device Experience Management

Manage Enterprise UC and A/V Devices in ONE User Interface

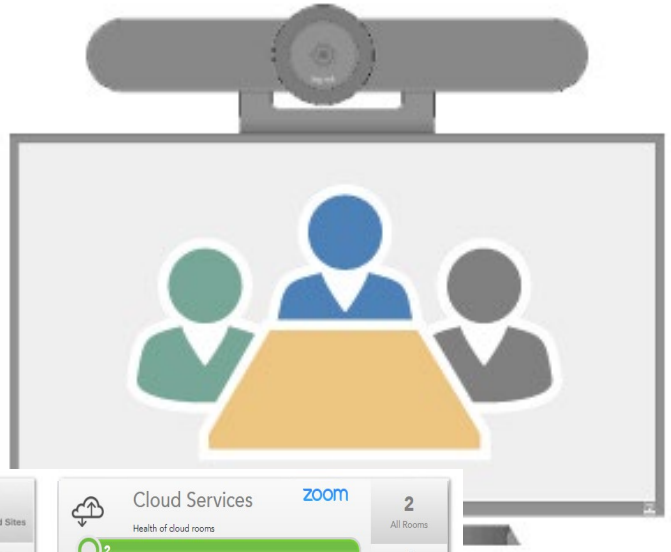
CXDetect can replace five (5) or more UC management tools such as CUCM, TMS, Clarity, Real Presence, Zoom Dashboard, Logitech Sync, and other network monitoring tools.

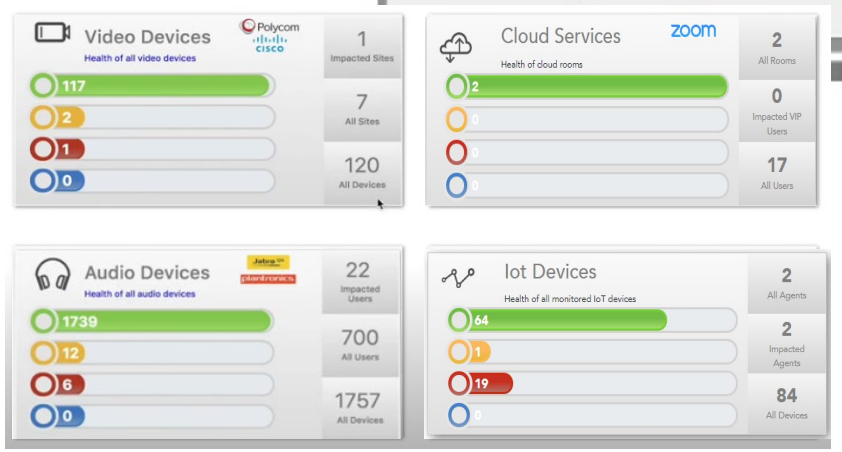
poly

CISCO

logitech

zoom





zoom

poly

CISCO

CXDETECT UC Room and Device Experience Management

Maintain Zoom Rooms, Devices and Users

The seamless integration with Zoom provides details of the room, including PC health, user and participant performance.

CXDetect's ***Monitor*** plugin running on a Zoom Room PC takes you beyond standard Zoom API monitoring. Added control features when using ***Monitor*** plugin on a Zoom Room PC include:

- USB device mic/camera monitoring
- Reboots Zoom Application
- Reboots PC Running Zoom Application
- Control audio volume
- USB device failover preferences
- Device and System Self Healing, recognizes that a fault state is present and resets system automatically

CX DETECT UC Room and Device Experience Management

Room Health and Device Remediation with a Scan of Intelligent QR Code

TELEPORTIVITY
WHEREVER YOU ARE SO ARE WE

Integrates easily into a Teleportivity's Qrideo slide content for device remediation in a Zoom Room.

An end user with a cell phone simply scans the QR/NFC tag on a QR or NFC code to see current health and status of a Zoom room and request a system reboot be initiated if there are existing issues in the room.

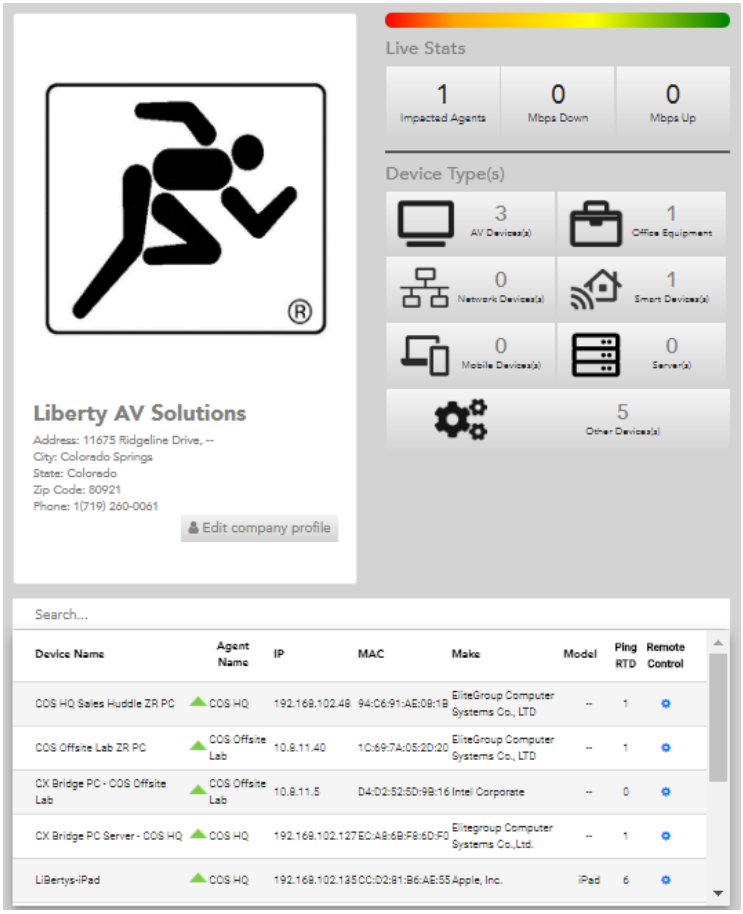
NO APP required!

CXDETECT UC Room and Device Experience Management

IoT / AV and IT Device Management using Domotz

powered by domotz

Compatibility with Domotz API allows you to integrate and manage IoT devices in the Domotz device database into CXDetect for centralized monitoring, alerting and notifications



Beat the Support Race With Instant Live Support

Customer service is a sprint, not a marathon… support your customer instantly in today's 'on-demand' world.

The CXSupport+ global contact center pairs the power of CXDetect with dedicated support personnel to actively monitor devices and equipment.

Challenge the customer service status quo with tools that accelerate the speed of service and brake down the barriers of entry for support… all significantly reducing SLA.